
NETACTUARY SERVICE STANDARDS

We aim to make obtaining valuation reports as convenient and quick as possible. For our standard reports with a filled-out datasheet, turnaround is 2 working days – for urgent ones we can make that even faster.

NetActuary also makes our fees as simple as possible. There is no need to seek quotes. Our standard fee covers as many valuations needed (requested at the same time) for a particular matter. For Family Law this may be multiple defined benefit funds for each spouse at multiple dates. For Personal Injury matters this may be multiple possible retirement dates. For Life Interests it may be multiple assumed real rates of returns. All these valuations are covered by the standard fee. More than that we will do reduced fees and even pro bono cases – we follow what you need. The aim is simple – an emphasis on being a useful support service over the years for your firm – not a narrow focus on the commercial aspects of a single case. A swings and roundabouts approach works! For joint instructions, the fee can be split into two individual invoices. Updates of previous reports are at reduced fees.

Our approach to data requirements is pragmatic. A Form 6 information for Family Law valuations are ideal, but if you are caught out time wise for (say) a client conference, it is often possible to work from a member statement (if the membership statement date is acceptable for the calculation) or pension payment statement plus a date of birth. For military funds without a Form 6 it is also important to know whether the person was an officer or other ranks. With Personal Injury some items such as the Fox vs Wood claim amount may initially be an estimate to be revised later when the full refundable workers compensation amounts are known.

Please always feel most welcome to forward potential matters and without cost or obligation I can clarify what is needed. With some Family Law matters a valuation may not be needed. With Personal Injury it may be possible to use proxy information for aspects that are missing. Please never hesitate to email me brian@netactuary.com.au or call me on 03-9028 5002. We value and enjoy helping with forensic actuarial valuations.

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